



Falmouth Town Council

AMW/VR

12th September 2025

COUNCIL MEETING – MONDAY 15TH SEPTEMBER 2025

Further to the dispatch of the Agenda for the above meeting please find attached supporting documentation for the following item:

PART I

Item 21

TOWN CLERKS REPORT PART I

Updated report.

Yours sincerely

Mark Williams
Town Clerk

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FALMOUTH TOWN COUNCIL

15TH SEPTEMBER 2025

TOWN CLERK'S REPORT – PART I

1. COMPLAINTS

The Council has dealt with two formal complaints regarding the administration of the cemetery under its complaint's policy.

2. Civility and Respect Project

The above cross sector project to improve behaviour standards in first tier local councils continues to gain traction. Falmouth Town Council undertook its Civility and Respect Pledge in 2023.

The Improvement and Development Board recently approved a recommendation that a Councillor Statement of Assurance be introduced. Ensuring there is an onus on the Councillor as well as on the Council. Again, Falmouth Town Council is ahead of that, and all Falmouth Town Councillors signed an assurance as part of their induction to the Council in May 2025.

3. Falmouth Information Services

Cornwall Council have retracted the availability of payment services from Town Council information services in Cornwall and Falmouth IS remains as an outlier, as we had requested the retention of that availability to pay locally, as it often provides the only contact for some vulnerable residents to engage with local government services. Cornwall Council sees libraries and other provision for that engagement with payments preferred via Post Office provision.

On recent review it has been agreed with Cornwall Council that the payment provision via Falmouth IS remains and is reviewed annually in regard to assessment of demand and need.

4. Dogs on Beaches Consultation

Cornwall Council have sought the view of the Council regarding the review of existing dog bans on beaches. Public Space Protection Orders require three-yearly review. The timescale for response is now tight as it was omitted for earlier consideration and apologies to the Grounds, Facilities and Environmental Action Committee members for that.

The Town Council have relied on, and endorsed, the recommendations of the Falmouth Beaches Management Group for its consultation response and it is recommended that the status quo in regard to the current restrictions for Falmouth beaches is maintained.

There will be a full public consultation on the restrictions later this year for Cornwall Council to decide in January 2026.

Mark Williams FGC FSLCC
Town Clerk
September 2025